



AAA PROPERTIES

AAAP FORM 7

LAE OFFICE:

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EXIT SURVEY FOR TANTANT OF AAA PROPERTIES

Please complete the following survey before you depart and help us to improve our services:

Property Name: Unit/Apartment Number:

Contact Details:

Name in full: *(please print)*
 Phone No.:
 Email Address:

1. What was the reason for your decision to discontinue leasing the property?

2. How long had you been living at the property?

3. Have you leased out any other AAA Properties? If so, when and where?

4. Is there anything we at AAA Properties that would have increased the likelihood of you continuing your lease?

5. Please rate the following statements out of 5 by circling the corresponding numbers.
1 = completely disagree and 5 = completely agree:

i.	Overall I was happy living in the Unit/Apartment/House I leased	1	2	3	4	5
ii.	My maintenance/general inquires and questions were acknowledged very quickly by AAA Properties Staff members.	1	2	3	4	5
iii.	My maintenance and replacement requires were fixed or fulfilled in a timely manner.	1	2	3	4	5
iv.	The property manager in charge of the property was always courteous and willing to help.	1	2	3	4	5
v.	I would lease another AAA Property again.	1	2	3	4	5
vi.	The property was in a satisfactory state when I arrived.	1	2	3	4	5
vii.	I have left the property in a clean and tidy state.	1	2	3	4	5
viii.	I felt there was adequate security in place that ensured I felt safe within the property.	1	2	3	4	5

6. If you have any other comments or suggestions please feel free to communicate them below.

7. I do not mind if a AAA Properties Manager were to contact me further to clarify the answers have provided to ensure we can improve our services.

YES: NO: